



平板借用&使用諮詢專線

Consulting service hotline for
Borrowing & Usage of tablet PCs

0800-700-101

02-89789271

週一~週六 09:00-21:00 有專人為您服務

You will be served by the designated person
from Mon. to Sat., 9:00~21:00



一通電話，平板電腦
免費借回家用30天

One call to borrow tablet PCs
for FREE for 30 days.

每臺平板還享有每個月
10G的網路流量喔！

Free 10GB data per
month for each tablet.



保障新住民寬頻上網計畫

主辦機關
內政部移民署

承辦單位
中華電信股份有限公司
臺灣北區電信分公司



內政部移民署計畫服務專區

Service Area of National Immigration Agency, Ministry of the Interior

廣告

新住民免費上網 與平板借用服務

Free Wi-fi & Rent-free Service of
Tablet PCs for New Immigrants



遍地享數位 築夢新家鄉

Enjoy Digital Service and
Realize Your Dream in Our New Homeland



平板電腦借用 TABLET BORROWING

- 免租用費 FREE RENT
- 方便預約 EASY BOOKING
- e化生活 E-LIFE



內政部移民署推動「保障新住民寬頻上網計畫」，107年度起提供新住民朋友們平板電腦免費借用服務，提升數位應用機會，大家攜手e起來，遇見數位資訊帶來生活的美好。

National Immigration Agency has promoted "The Program of Assuring Broadband Internet Access for New Immigrants", provides free borrowing services of tablet PCs for new immigrants since 2018 to enhance the utilization of digital applications. We can work together to embrace a fruitful life brought by digital information.

學習、找工作、申請資料、線上預約等，不用再麻煩別人，e指神功，你我都是數位生活超人！

Things like learning, job hunting, application for information, online booking and so on can be managed by yourself. With a touch of screen can turn us all supermen of digital life.



居家有平板，生活更便利

A tablet at hand brings you a more convenient life.

還可以在家輕鬆數位學習！

Easy Digital Learning without leaving home!



服務對象 TARGET GROUP

- 服務對象為新住民，以中低收入戶、家庭成員領有身心障礙手冊或特殊境遇家庭為優先借用對象。

The target group is the new inhabitant. The near-poor households, the family that has disabled person(s) or the family in hardship has the priority to borrow.

借用指南 GUIDELINES FOR BORROWING

申請
APPLICATION

借用
Borrow

撥打專線或臨櫃借用
Call the service number or apply at Service Centers.

完成預約
Finish booking

宅配到府
Home delivery

體驗服務
Enjoy the service

使用中
IN USE

障礙排除
Trouble Shooting

撥打專線諮詢
Call the service number for consulting

線上排除問題
Solve problems over the phone

通知維修
Notice for repairing

到府回收
Home pickup service

使用完畢
FINISH

歸還
Return

撥打專線
Call the service number

預約收件
Booking a pickup

到府回收
Home pickup service

完成歸還
Return completely



臨櫃借用服務請至移民署各縣市服務站辦理。

Please go to the National Immigration Agency Service Center for Over-the-Counter Service.

續借服務
Borrowing again